

# Aiden resolves L1 incidents. Your SREs build reliability.

Acts autonomously on recurring incidents and works complex ones alongside your team through to resolution — policy-bound and fully auditable.

TRUSTED BY **IMMOBI** **AUTODESK** **Nielsen** **NS2** **innovaccer** **CHAMBERLAIN** **Bancolumbia** **OneTrust**

**50%**  
REDUCTION IN  
MTTR

All surfaces root cause in minutes, not hours.

**50%**  
REDUCTION IN FALSE  
POSITIVE ALERTS

Only real incidents reach your on-call engineers.

**40%**  
INCREASE IN AUTO-  
REMIEDIATED INCIDENTS

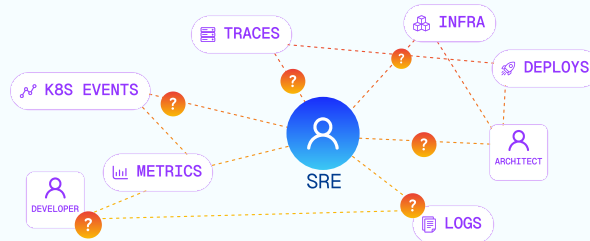
Aiden executes the fix before your team is paged.

**35%**  
REDUCTION IN SLO  
VIOLATIONS

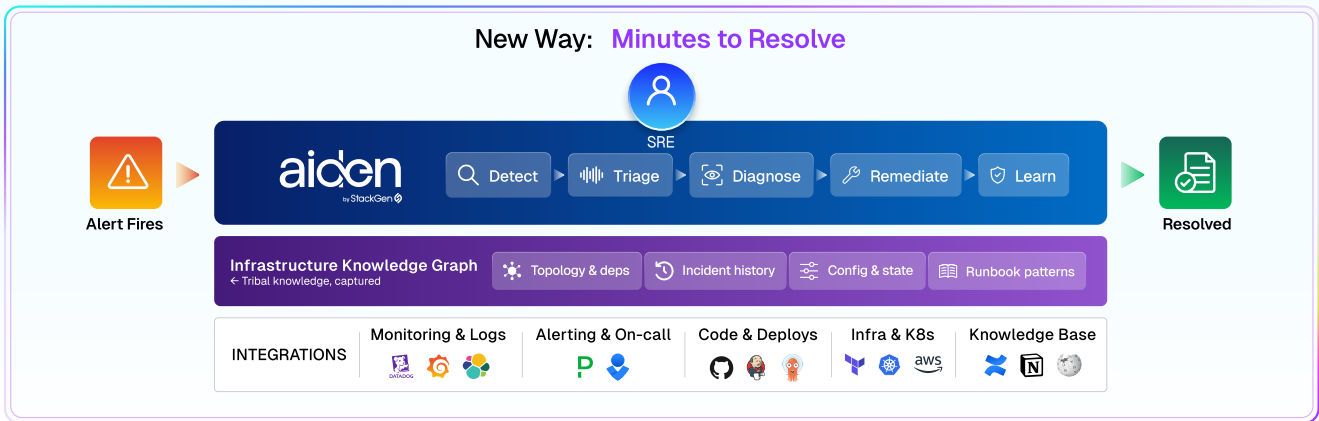
Error budget burn flagged before breaches occur.

## ONE PLATFORM. EVERY SIGNAL. EVERY TEAM

Old Way: Hours to Resolve



New Way: Minutes to Resolve



### AIDEN AI SRE FLOW

#### 1. Detect

- Correlates signals across metrics, logs, traces and deploys
- Catches emerging incidents before customers are impacted
- Maps your full infrastructure topology automatically

#### 2. Triage

- Alert noise reduction, alert correlation
- Suppression of false positives

#### 3. Diagnose

- Correlates telemetry and deploy events to find root cause
- Invokes pre-built RCA workflows for common patterns
- Learns from new incident signatures over time

#### 4. Remediate

- Recommends or executes fix within policy guardrails
- Pre-built tasks for restarts, rollbacks, and scaling
- Human approval required for higher-risk actions

#### 5. Learn

- Captures incident patterns for future automation
- Continuously improves detection and remediation accuracy
- Reduces repeat incidents over time

### Operating Modes

- Advisory** — AI surfaces insights, you decide
- Supervisory** — AI proposes, you approve
- Autonomous** — AI acts within your guardrails

"We were already struggling to reduce alert noise. We checked with StackGen to see if there was a way to solve it — now when conditions are met, it proposes an automated job that our on-call DRI can execute to resolve it right there."

Senior Manager, SRE,  
Global Privacy Management SaaS Leader

Book demo at [stackgen.com](https://stackgen.com)

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